

**MADISON COUNTY ROAD DEPARTMENT
CLOSED CALL ANALYSIS
DECEMBER 2024**

Madison County Road Department

Reporting Dates 12/02/24 through 01/20/25

Service Request Schedule Summary

Closed Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
41224	03/06/24 12/16/24 12/03/24	Request Schedule Closed	Durations 285.0 S-to-C 272.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Burrell Jones Ln	Jones Ln District 5
Need road repaired, need culvert across road replaced							
41355	03/22/24 12/20/24 12/03/24	Request Schedule Closed	Durations 273.0 S-to-C 256.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Young, Jimmie Lockett Ln	Lockett Ln District 5
Stated that every since the road was paved, her yard floods when it rains							
41369	03/25/24 12/12/24 12/03/24	Request Schedule Closed	Durations 262.0 S-to-C 253.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Spivey, Kelly Lep Childress Rd	Lep Childress Rd District 4
Name: Kelly Spivey review the culvert and plan of action to							
42167	06/04/24 12/05/24 12/13/24	Request Schedule Closed	Durations 184.0 S-to-C 192.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Unknown Cotton Blossom Rd	Cotton Blossom Rd District 5
Culvert under the road has collapsed							
42284	06/17/24 12/13/24 12/03/24	Request Schedule Closed	Durations 179.0 S-to-C 169.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Patridge, Jeffrey Cane Creek Rd	Cane Creek Rd District 4
Culvert collapsed and rotted out							
42830	09/03/24 12/10/24 12/16/24	Request Schedule Closed	Durations 98.0 S-to-C 104.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	King, Arthur Railroad St	Railroad St District 5
Culvert has a hole in it							
42840	09/03/24 12/18/24 12/12/24	Request Schedule Closed	Durations 106.0 S-to-C 100.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Roscoe Pat Lockett Rd	Pat Lockett Rd District 5
Need culvert installed							

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42871	09/06/24 Request 12/06/24 Schedule 11/18/24 Closed	Durations 91.0 S-to-C 73.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Washington, Alecia Pine Grove Rd	Pine Grove Rd District 5
Need culvert installed on new property						
43196	11/01/24 Request 12/12/24 Schedule 12/11/24 Closed	Durations 41.0 S-to-C 40.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Jobe, Lewis Garrett Rd	Garrett Rd District 5
Needs gravel on road						
43202	11/05/24 Request 12/05/24 Schedule 12/03/24 Closed	Durations 30.0 S-to-C 28.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Boyd Jr, Walter Rocky Hill Rd	Rocky Hill Rd District 5
Need culvert installed on new property						
43209	11/06/24 Request 12/06/24 Schedule 12/12/24 Closed	Durations 30.0 S-to-C 36.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Shearrill, Shalana Shearrill Rd	Shearrill Rd District 5
Requesting for gravel to be put on road leading up to the house						
43240	11/12/24 Request 12/18/24 Schedule 12/11/24 Closed	Durations 36.0 S-to-C 29.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Miggins, John Rising Chapel Rd	Rising Chapel Rd District 5
Need gravel on driveway						
43248	11/13/24 Request 12/20/24 Schedule 12/11/24 Closed	Durations 37.0 S-to-C 28.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Patrick, Little Lovelace Ln	Lovelace Lane District 5
Requesting for gravel on the road						
43295	11/25/24 Request 12/06/24 Schedule 12/13/24 Closed	Durations 11.0 S-to-C 18.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Morton, Ydell Pat Luckett Rd	Pat Luckett Rd District 5
Need culvert installed						

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43297	11/25/24 12/02/24 12/13/24	Request Schedule Closed	Durations 7.0 S-to-C 18.0 O-to-C	Signage Installation Medium Priority Road Maintenance Street sign missing	Brown, Shirley Road Maintenance	Mcdade, Kathy Skiers Pte Skiers Point District 4
43318	12/03/24 12/06/24 12/16/24	Request Schedule Closed	Durations 3.0 S-to-C 13.0 O-to-C	Pot Holes Medium Priority Bad pot holes on this road all the way to Camden Rd	Brown, Shirley Road Maintenance	Unknown Cauthen Rd Cauthen Rd District 5

Closed Requests: 16 **104.6 S-to-C Average Duration**
101.8 O-to-C Average Duration

Total Requests: 16 **104.6 S-to-C Average Duration**
101.8 O-to-C Average Duration